

Control Direction Quality Management System (QMS) - Description and Scope

Company Background

Control Direction was established in 2011 to assist clients in extracting maximum value from their facilities. The organization provides electrical, control system and instrumentation services to continuous process industries such as Oil and Gas, Power Generation, Mineral Processing and Utilities.

Introduction

This Quality Management System (QMS) has been designed to meet the requirements of the International Standard ISO 9001:2008. This system addresses the design review, development, production, installation/commissioning and servicing of the company's products.

This QMS, delineates authorities, inter- relationships, and responsibilities of the personnel responsible for performing within the system. The manual also provides procedures or references for all activities comprising the Quality Management System to ensure compliance to the necessary requirements of the standard.

This QMS is used internally to guide the company's employees through the various requirements of the ISO standard that must be met and maintained in order to ensure customer satisfaction, continuous improvement, and provide the necessary instructions that create an empowered work force.

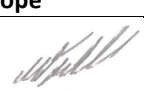
This manual is used externally to introduce our QMS to our customers and other external organizations or individuals. The manual is used to familiarize them with the controls that have been implemented, and to assure them that the integrity of the QMS is maintained and focused on customer satisfaction and continuous improvement.

Scope

Example services relating to this quality system include supply of fitted out electrical enclosures such as switchboards, motor control cabinets, instrument stands and control system enclosures.

The Control Direction quality system applies to the:

- Design review of the client system and requirements.
- Manufacturing.
- System testing.
- System documentation generation.
- Field service to assist in installation, commissioning and startup.

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